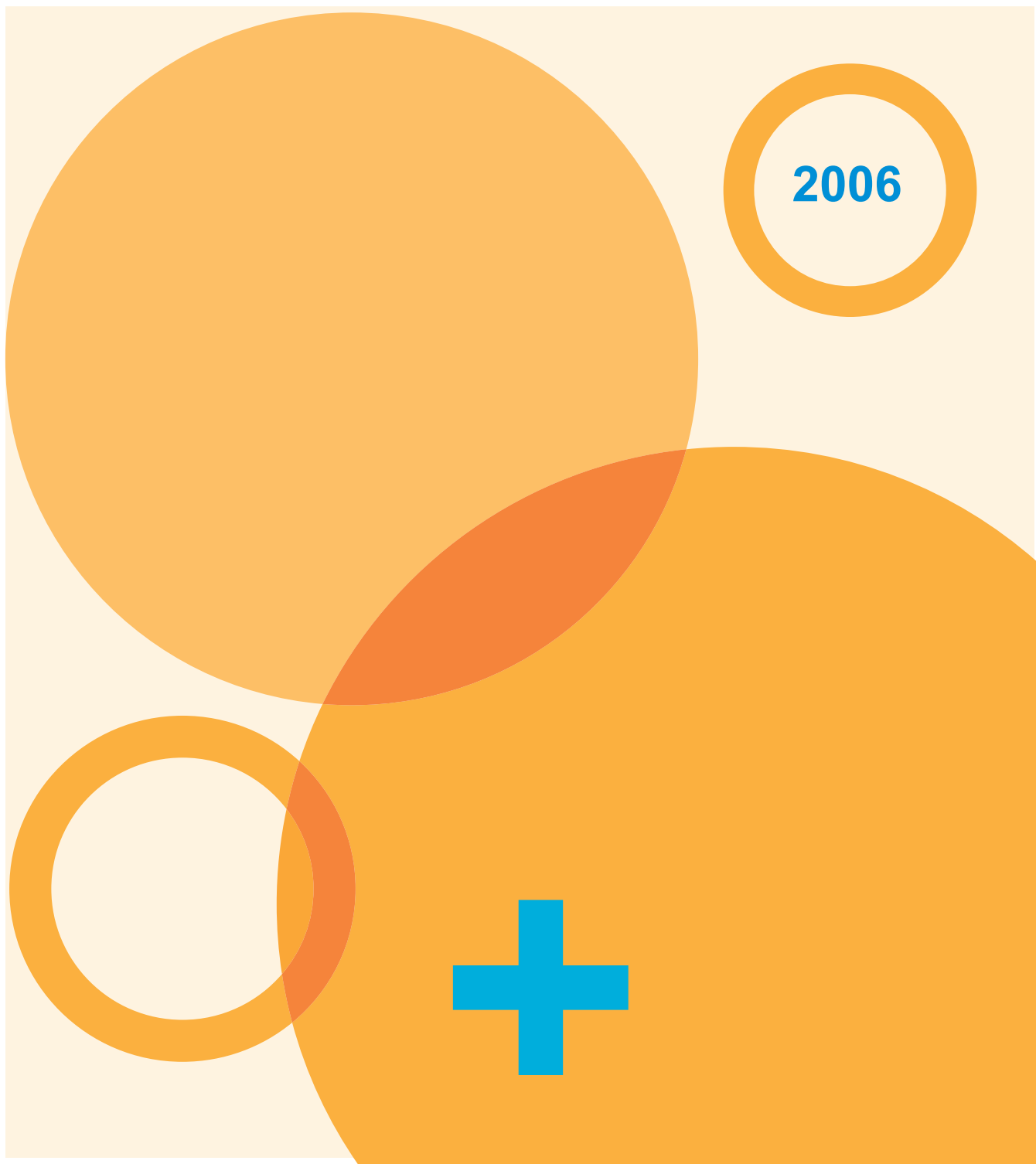


Listening to patients

University Hospital of South Manchester NHS Foundation Trust
National Inpatient Survey Results



2006

Survey results

This report sets out the results from the National Inpatient Survey, ordered in exactly the same way as in the core survey questionnaire sent to patients.

Reading the columns of figures

The results are shown firstly in absolute numbers then as percentage responses. The first two columns show the results for the Trust from the 2005 survey (2005); the second two columns show the results for the Trust from the 2006 survey (2006); and the third two columns show the results from all the Trusts where Quality Health undertook the survey in 2006 (ALL).

The purpose of presenting the figures in this way is to give direct, at-a-glance, comparisons between the Trust's performance in 2005 and 2006; and between the Trust and other Trusts in the Quality Health database.

On some questions there are no results in the 2005 columns. This is because the question is either a new question this year or because the question has been substantially changed and is therefore not comparable with the 2006 question.

Conventions

The percentages are calculated after excluding those patients that did not answer that particular question. All percentages are rounded to the nearest whole number. When added together, the percentages for all answers to a particular question may not total 100% because of this rounding.

The 'Missing' figures show the number of patients who did not reply to that particular question. In some cases, the 'Missing' figure is quite high because it includes patients who did not answer that question or group of questions because it was not applicable to their circumstances (e.g. A2)

On some questions there are also some figures which are italicised. These figures have been recalculated to exclude responses where the question was not applicable to the patient's circumstances. For example, questions such as A5 about ambulance crew controlling pain, where both those not answering (Missing) and those saying they did not have any pain are excluded.

ADMISSION TO HOSPITAL	Total	2005	Total	2006	Total	All
A1. Was your most recent hospital stay planned in advance or an emergency?						
Emergency or urgent	239	52%	229	48%	10228	50%
Waiting list or planned in advance	210	45%	228	48%	9479	47%
Something else	14	3%	19	4%	562	3%
Missing	21		17		863	
A2. Did you travel to the hospital by ambulance?						
Yes	135	52%	151	59%	6050	54%
No	127	48%	103	41%	5078	46%
Missing	222		239		10004	
A3. Were the ambulance crew reassuring?						
Yes definitely	116	87%	125	83%	5158	85%
Yes to some extent	9	7%	16	11%	465	8%
No	0	0%	0	0%	70	1%
Don't know / Can't remember	9	7%	10	7%	347	6%
Missing	350		342		15092	
A4. Did the ambulance crew explain your care and treatment in a way you could understand?						
Yes definitely	78	58%	91	61%	3675	61%
Yes to some extent	28	21%	23	15%	1147	19%
No	13	10%	10	7%	418	7%
Don't know / Can't remember	16	12%	25	17%	747	12%
Missing	349		344		15145	
A5. Did the ambulance crew do everything they could to help control your pain?						
Yes definitely	70	69%	75	78%	3596	78%
Yes to some extent	27	27%	17	18%	717	16%
No	4	4%	4	4%	269	6%
I did not have any pain	28	22%	49	34%	1328	22%
Missing	355		348		15222	
A6. When you arrived at the hospital, did you go to the Emergency Department (Casualty / A&E / Medical or Surgical Admissions unit)?						
Yes	222	87%	208	86%	9654	89%
No	32	13%	34	14%	1133	11%
Missing	230		251		10345	
A7. While you were in the Emergency Department, how much information about your condition or treatment was given to you?						
Not enough	33	17%	29	15%	1589	19%
Right amount	158	82%	164	85%	6861	81%
Too much	1	1%	1	1%	50	1%
I was not given any information about my treatment or condition	29	13%	19	9%	1048	11%
Missing	263		280		11584	

ADMISSION TO HOSPITAL

	Total	2005	Total	2006	Total	All
A8. Were you given enough privacy when being examined or treated in the Emergency Department?						
Yes definitely	183	81%	169	80%	7382	77%
Yes to some extent	40	18%	39	18%	2045	21%
No	3	1%	4	2%	220	2%
Missing	258		281		11485	
A9. Following arrival at the hospital, how long did you wait before being admitted to a bed on a ward?						
Less than 1 hour	32	14%	37	16%	1712	17%
At least 1 hour but less than 2 hours	32	14%	35	16%	1581	16%
At least 2 hours but less than 4 hours	76	33%	56	25%	2412	24%
At least 4 hours but less than 8 hours	58	25%	67	30%	2279	23%
8 hours or longer	7	3%	7	3%	568	6%
Can't remember	11	5%	14	6%	653	7%
I did not have to wait	14	6%	9	4%	688	7%
Missing	254		268		11239	
A10. Were you given a choice of ADMISSION DATES?						
Yes	62	27%	74	27%	2978	26%
No	161	71%	183	67%	7985	70%
Don't know / Can't remember	5	2%	17	6%	406	4%
Missing	256		219		9763	
A11. Overall, from the time you were first told you needed to be admitted to hospital, how long did you wait to be admitted?						
Up to 1 month	81	37%	92	37%	3274	31%
1 to 3 months	68	31%	83	33%	2728	26%
3 to 6 months	44	20%	44	18%	2453	23%
6 to 9 months	16	7%	13	5%	1103	10%
More than 9 months	6	3%	6	2%	555	5%
Don't know / Can't remember	5	2%	11	4%	439	4%
Missing	264		244		10580	
A12. How do you feel about the length of time you were on the waiting list before your admission to hospital?						
I was admitted as soon as I thought was necessary	177	79%	196	76%	7948	74%
I should have been admitted a bit sooner	34	15%	47	18%	1944	18%
I should have been admitted a lot sooner	13	6%	14	5%	864	8%
Missing	260		236		10376	
A13. Was your admission date changed by the hospital?						
No	184	82%	217	82%	8819	80%
Yes once	35	16%	41	15%	1801	16%
Yes 2 or 3 times	5	2%	8	3%	316	3%
Yes 4 times or more	1	0%	0	0%	47	0%
Missing	259		227		10149	

ADMISSION TO HOSPITAL

Total 2005 Total 2006 Total All

A14. From the time you arrived at the hospital, did you feel that you had to wait a long time to get to a bed on a ward?

Yes definitely	50	11%	47	10%	2226	11%
Yes to some extent	102	22%	101	21%	3633	18%
No	316	68%	331	69%	14624	71%
Missing	16		14		649	

THE HOSPITAL & WARD

	Total	2005	Total	2006	Total	All
B1. While in hospital, did you ever stay in a critical care area (Intensive Care Unit, High Dependency Unit or Coronary Care Unit)?						
Yes	0	0%	110	23%	3354	16%
No	0	0%	350	73%	16387	80%
Don't know / Can't remember	0	0%	20	4%	809	4%
Missing	484		13		582	
B2. When you were first admitted to a bed on a ward, did you share a sleeping area, for example, a room or bay, with patients of the opposite sex?						
Yes	0	0%	76	16%	4850	24%
No	0	0%	408	84%	15782	76%
Missing	484		9		500	
B3. During your stay in hospital, how many wards did you stay in?						
1	0	0%	313	66%	13687	67%
2	0	0%	110	23%	5164	25%
3 or more	0	0%	45	9%	1340	7%
Don't know / Can't remember	0	0%	9	2%	222	1%
Missing	484		16		719	
B4. AFTER YOU MOVED to another ward (or wards), did you ever share a sleeping area, for example a room or bay, with patients of the opposite sex?						
Yes	0	0%	21	13%	1323	20%
No	0	0%	137	87%	5327	80%
Missing	484		335		14482	
B5. While staying in hospital, did you ever use the same bathroom or shower area as patients of the opposite sex?						
Yes	0	0%	183	39%	5757	30%
Yes because it had special bathing equipment that I needed	0	0%	10	2%	298	2%
No	0	0%	242	52%	12136	63%
I did not use a bathroom or shower	0	0%	18	4%	1226	6%
Don't know / Can't remember	0	0%	29	6%	1107	6%
Missing	484		11		608	
B6. Were you ever bothered by noise AT NIGHT from OTHER PATIENTS?						
Yes	159	33%	143	29%	7587	37%
No	319	67%	344	71%	13109	63%
Missing	6		6		436	
B7. Were you ever bothered by noise AT NIGHT from HOSPITAL STAFF?						
Yes	70	15%	79	16%	3803	18%
No	408	85%	408	84%	16853	82%
Missing	6		6		476	

THE HOSPITAL & WARD

	Total	2005	Total	2006	Total	All
B8. In your opinion, how clean was the hospital room or ward that you were in?						
Very clean	295	62%	273	56%	11131	54%
Fairly clean	161	34%	189	39%	8144	39%
Not very clean	18	4%	23	5%	1224	6%
Not at all clean	5	1%	5	1%	288	1%
Missing	5		3		345	
B9. How clean were the toilets and bathrooms that you used in hospital?						
Very clean	250	53%	239	49%	9742	48%
Fairly clean	183	39%	198	41%	8327	41%
Not very clean	27	6%	35	7%	1679	8%
Not at all clean	13	3%	14	3%	527	3%
I did not use a toilet or bathroom	6	1%	4	1%	509	2%
Missing	5		3		348	
B10. How would you rate the hospital food?						
Very good	61	13%	91	19%	3948	20%
Good	158	34%	178	37%	7090	36%
Fair	151	32%	143	30%	5968	30%
Poor	98	21%	63	13%	2870	14%
I did not have any hospital food	9	2%	12	2%	845	4%
Missing	7		6		411	
B11. Were you offered a choice of food?						
Yes always	0	0%	392	82%	15796	79%
Yes sometimes	0	0%	75	16%	2994	15%
No	0	0%	11	2%	1113	6%
Missing	484		15		1229	

DOCTORS

	Total	2005	Total	2006	Total	All
C1. When you had important questions to ask a doctor, did you get answers that you could understand?						
Yes always	317	71%	343	77%	13177	69%
Yes sometimes	114	26%	86	19%	4973	26%
No	15	3%	17	4%	876	5%
I had no need to ask	32	7%	37	8%	1723	8%
Missing	6		10		383	
C2. Did you have confidence and trust in the doctors treating you?						
Yes always	401	84%	426	87%	17039	82%
Yes sometimes	71	15%	59	12%	3200	15%
No	6	1%	4	1%	589	3%
Missing	6		4		304	
C3. Did doctors talk in front of you as if you weren't there?						
Yes often	13	3%	15	3%	1149	6%
Yes sometimes	98	21%	84	17%	4234	20%
No	365	77%	387	80%	15355	74%
Missing	8		7		394	
C4. As far as you know, did doctors wash or clean their hands between touching patients?						
Yes always	189	40%	211	43%	8447	41%
Yes sometimes	56	12%	54	11%	2407	12%
No	34	7%	22	5%	1396	7%
Don't know / Can't remember	197	41%	199	41%	8502	41%
Missing	8		7		380	

NURSES

	Total	2005	Total	2006	Total	All
D1. When you had important questions to ask a nurse, did you get answers that you could understand?						
Yes always	309	70%	327	73%	12813	67%
Yes sometimes	117	27%	113	25%	5408	28%
No	14	3%	10	2%	836	4%
I had no need to ask	35	7%	36	7%	1740	8%
Missing	9		7		335	
D2. Did you have confidence and trust in the nurses treating you?						
Yes always	370	78%	389	80%	15643	75%
Yes sometimes	92	19%	89	18%	4473	21%
No	14	3%	7	1%	697	3%
Missing	8		8		319	
D3. Did nurses talk in front of you as if you weren't there?						
Yes often	9	2%	18	4%	967	5%
Yes sometimes	72	15%	74	15%	3299	16%
No	392	83%	391	81%	16510	79%
Missing	11		10		356	
D4. In your opinion, were there enough nurses on duty to care for you in hospital?						
There were always or nearly always enough nurses	277	58%	325	67%	11847	57%
There were sometimes enough nurses	147	31%	128	26%	6389	31%
There were rarely or never enough nurses	50	11%	32	7%	2508	12%
Missing	10		8		388	
D5. As far as you know, did nurses wash or clean their hands between touching patients?						
Yes always	247	52%	252	52%	10973	53%
Yes sometimes	86	18%	77	16%	3216	15%
No	21	4%	15	3%	871	4%
Don't know / Can't remember	121	25%	144	30%	5742	28%
Missing	9		5		330	

YOUR CARE & TREATMENT

	Total	2005	Total	2006	Total	All
E1. Sometimes in a hospital, a member of staff will say one thing and another will say something quite different. Did this happen to you?						
Yes often	30	6%	26	5%	1572	8%
Yes sometimes	124	26%	116	24%	5497	26%
No	318	67%	345	71%	13684	66%
Missing	12		6		379	
E2. Were you involved as much as you wanted to be in decisions about your care and treatment?						
Yes definitely	290	62%	281	58%	11166	54%
Yes to some extent	141	30%	172	36%	7369	36%
No	38	8%	31	6%	2101	10%
Missing	15		9		496	
E3. How much information about your condition or treatment was given to YOU?						
Not enough	85	18%	71	15%	4024	19%
Right amount	384	81%	413	85%	16538	80%
Too much	4	1%	3	1%	138	1%
Missing	11		6		432	
E4. If your family or someone else close to you wanted to talk to a doctor, did they have enough opportunity to do so?						
Yes definitely	165	47%	156	48%	6335	44%
Yes to some extent	134	39%	138	42%	5863	40%
No	49	14%	32	10%	2365	16%
No family or friends were involved	48	10%	59	12%	2316	11%
My family did not want or need information	59	13%	78	16%	3039	15%
I did not want my family or friends to talk to a doctor	15	3%	20	4%	656	3%
Missing	14		10		558	
E5. Did you find someone on the hospital staff to talk to about your worries and fears?						
Yes definitely	152	48%	166	52%	5865	44%
Yes to some extent	109	35%	109	34%	4744	35%
No	53	17%	47	15%	2832	21%
I had no worries or fears	159	34%	166	34%	7207	35%
Missing	11		5		484	
E6. Were you given enough privacy when discussing your condition or treatment?						
Yes always	334	71%	356	74%	14545	71%
Yes sometimes	100	21%	91	19%	4288	21%
No	39	8%	34	7%	1699	8%
Missing	11		12		600	

YOUR CARE & TREATMENT

	Total	2005	Total	2006	Total	All
E7. Were you given enough privacy when being examined or treated?						
Yes always	418	88%	438	90%	18275	88%
Yes sometimes	50	11%	47	10%	2119	10%
No	8	2%	4	1%	373	2%
Missing	8		4		365	
E8. Did you get enough help from staff to eat your meals?						
Yes always	84	60%	94	65%	3183	59%
Yes sometimes	34	24%	29	20%	1104	21%
No	21	15%	21	15%	1067	20%
I did not need help to eat meals	332	70%	343	70%	15256	74%
Missing	13		6		522	
E9. How many minutes after you used the call button did it usually take before you got the help you needed?						
0 minutes / right away	58	24%	58	22%	2088	18%
1-2 minutes	104	43%	108	41%	4556	39%
3-5 minutes	56	23%	71	27%	3170	27%
More than 5 minutes	20	8%	27	10%	1750	15%
I never got help when I used the call button	2	1%	1	0%	152	1%
I never used the call button	231	49%	219	45%	8753	43%
Missing	13		9		663	

PAIN		Total	2005	Total	2006	Total	All
F1. Were you ever in any pain?							
Yes	288	62%	300	63%	13638	67%	
No	174	38%	175	37%	6841	33%	
Missing	22		18		653		
F2. Do you think the hospital staff did everything they could to help control your pain?							
Yes definitely	228	78%	249	80%	10117	73%	
Yes to some extent	49	17%	49	16%	3004	22%	
No	14	5%	14	4%	712	5%	
Missing	193		181		7299		

OPERATIONS & PROCEDURES

	Total	2005	Total	2006	Total	All
G1. During your stay in hospital, did you have an operation or procedure?						
Yes	340	74%	340	72%	14571	72%
No	119	26%	134	28%	5771	28%
Missing	25		19		790	
G2. Beforehand did a member of staff explain the risks and benefits of the operation or procedure in a way you could understand?						
Yes completely	290	84%	296	88%	11917	83%
Yes to some extent	43	13%	34	10%	2023	14%
No	11	3%	8	2%	461	3%
I did not want an explanation	5	1%	6	2%	281	2%
Missing	135		149		6450	
G3. Beforehand did a member of staff explain what would be done during the operation or procedure?						
Yes completely	266	78%	275	83%	10701	75%
Yes to some extent	58	17%	46	14%	2864	20%
No	15	4%	11	3%	699	5%
I did not want an explanation	6	2%	13	4%	382	3%
Missing	139		148		6486	
G4. Beforehand did a member of staff answer your questions about the operation or procedure in a way you could understand?						
Yes completely	243	80%	254	84%	9784	78%
Yes to some extent	49	16%	42	14%	2352	19%
No	12	4%	5	2%	439	3%
I did not have any questions	41	12%	46	13%	2063	14%
Missing	139		146		6494	
G5. Beforehand were you told how you could expect to feel after you had the operation or procedure?						
Yes completely	210	62%	217	63%	8356	57%
Yes to some extent	91	27%	96	28%	4044	28%
No	40	12%	31	9%	2149	15%
Missing	143		149		6583	
G6. Before the operation or procedure, were you given an anaesthetic to put you to sleep or control your pain?						
Yes	276	81%	277	83%	12165	84%
No	65	19%	55	17%	2264	16%
Missing	143		161		6703	
G7. Before the operation or procedure, did the anaesthetist explain how he or she would put you to sleep or control your pain in a way you could understand?						
Yes completely	241	88%	240	83%	10240	84%
Yes to some extent	24	9%	32	11%	1420	12%
No	10	4%	18	6%	537	4%
Missing	209		203		8935	

OPERATIONS & PROCEDURES

Total 2005 Total 2006 Total All

G8. After the operation or procedure, did a member of staff explain how the operation or procedure had gone in a way you could understand?

Yes completely	243	71%	231	68%	9387	65%
Yes to some extent	56	16%	78	23%	3347	23%
No	41	12%	32	9%	1726	12%
Missing	144		152		6672	

LEAVING HOSPITAL

	Total	2005	Total	2006	Total	All
H1. On the day you left hospital, was your discharge delayed for any reason?						
Yes	180	38%	166	35%	7971	39%
No	294	62%	310	65%	12438	61%
Missing	10		17		723	
H2. What was the MAIN reason for the delay?						
I had to wait for MEDICINES	100	60%	94	61%	4511	60%
I had to wait to SEE THE DOCTOR	34	20%	24	16%	1300	17%
I had to wait for an AMBULANCE	16	10%	19	12%	624	8%
Something else	17	10%	17	11%	1090	14%
Missing	317		339		13607	
H3. How long was the delay?						
Up to 1 hour	30	17%	27	16%	1356	17%
Longer than 1 hour but no longer than 2 hours	52	29%	48	28%	2243	28%
Longer than 2 hours but no longer than 4 hours	60	34%	68	40%	2609	32%
Longer than 4 hours	35	20%	27	16%	1821	23%
Missing	307		323		13103	
H4. Did a member of staff explain the purpose of the medicines you were to take at home in a way you could understand?						
Yes completely	314	82%	309	82%	12888	80%
Yes to some extent	48	12%	42	11%	2218	14%
No	23	6%	28	7%	1103	7%
I did not need an explanation	40	9%	51	11%	1848	9%
I had no medicines	42	9%	46	10%	2295	11%
Missing	17		17		780	
H5. Did a member of staff tell you about medication side effects to watch for when you went home?						
Yes completely	136	44%	127	40%	5538	41%
Yes to some extent	51	16%	59	19%	2389	18%
No	124	40%	132	42%	5532	41%
I did not need an explanation	105	25%	116	27%	4540	25%
Missing	68		59		3133	
H6. Were you given clear written information about your medicines?						
Yes completely	243	58%	291	68%	11929	67%
Yes to some extent	66	16%	61	14%	2752	15%
No	84	20%	60	14%	2527	14%
Don't know / Can't remember	26	6%	19	4%	673	4%
Missing	65		62		3251	

LEAVING HOSPITAL

	Total	2005	Total	2006	Total	All
H7. Did a member of staff tell you about any danger signals you should watch for after you went home?						
Yes completely	167	45%	169	46%	6503	42%
Yes to some extent	74	20%	66	18%	3285	21%
No	130	35%	130	36%	5682	37%
It was not necessary	90	20%	114	24%	4862	24%
Missing	23		14		800	
H8. Did the doctors or nurses give your family or someone close to you all the information they needed to help you recover?						
Yes definitely	155	50%	151	47%	6214	44%
Yes to some extent	77	25%	67	21%	3459	25%
No	81	26%	100	31%	4442	31%
No family or friends were involved	63	14%	66	14%	2689	13%
My family or friends did not want or need information	84	18%	90	19%	3458	17%
Missing	24		19		870	
H9. Did hospital staff tell you who to contact if you were worried about your condition or treatment after you left hospital?						
Yes	338	73%	359	75%	14830	73%
No	96	21%	86	18%	4229	21%
Don't know / Can't remember	30	6%	35	7%	1325	7%
Missing	20		13		748	
H10. Did you receive copies of letters sent between hospital doctors and your family doctor (GP)?						
Yes I received copies	120	26%	148	31%	6931	34%
No I did not receive copies	294	64%	294	61%	11887	58%
Not sure / Don't know	48	10%	40	8%	1649	8%
Missing	22		11		665	

OVERALL

	Total	2005	Total	2006	Total	All
J1. Overall, did you feel you were treated with respect and dignity while you were in the hospital?						
Yes always	389	82%	395	82%	16447	80%
Yes sometimes	79	17%	79	16%	3520	17%
No	7	1%	7	1%	639	3%
Missing	9		12		526	
J2. How would you rate how well the doctors and nurses worked together?						
Excellent	241	51%	221	46%	8007	39%
Very good	158	33%	181	38%	7990	39%
Good	55	12%	51	11%	2950	14%
Fair	13	3%	21	4%	1144	6%
Poor	5	1%	4	1%	377	2%
Missing	12		15		664	
J3. Overall, how would you rate the care you received?						
Excellent	238	50%	246	51%	8852	43%
Very good	151	32%	161	33%	7298	35%
Good	63	13%	57	12%	2803	14%
Fair	16	3%	11	2%	1144	6%
Poor	5	1%	7	1%	470	2%
Missing	11		11		565	
J4. During your hospital stay, were you ever asked to give your views on the quality of your care?						
Yes	22	5%	37	8%	1281	6%
No	420	89%	410	85%	18012	88%
Don't know / Can't remember	32	7%	33	7%	1275	6%
Missing	10		13		564	
J5. Were you given information on how you could complain about the hospital care you received?						
Yes	0	0%	81	17%	3462	17%
No	0	0%	385	83%	16561	83%
Missing	484		27		1109	

ABOUT YOU

	Total	2005	Total	2006	Total	All
K1. Are you male or female?						
Male	258	55%	261	54%	9521	46%
Female	215	45%	222	46%	11164	54%
Missing	11		10		447	
K2. Age						
16 - 24	20	4%	13	3%	759	4%
25 - 34	26	5%	21	4%	1190	6%
34 - 45	46	10%	46	10%	2012	10%
45 - 54	71	15%	58	12%	2570	13%
54 - 65	107	22%	102	21%	3858	19%
65 - 74	95	20%	120	25%	4671	23%
75 - 84	87	18%	90	19%	4011	20%
85 +	20	4%	31	6%	1357	7%
Missing	0		12		704	
K3. How old were you when you left full-time education?						
16 years or less	342	73%	322	70%	13860	69%
17 or 18 years	56	12%	77	17%	3266	16%
19 years or over	65	14%	53	11%	2688	13%
Still in full-time education	3	1%	9	2%	295	1%
Missing	18		32		1023	
K4. Overall, how would you rate your health during the PAST 4 WEEKS?						
Excellent	32	7%	37	8%	1574	8%
Very good	87	19%	97	20%	4018	20%
Good	148	32%	126	26%	5613	27%
Fair	126	27%	149	31%	6263	31%
Poor	58	12%	65	14%	2343	11%
Very poor	17	4%	7	1%	670	3%
Missing	16		12		651	
K5. Do you have a long-standing physical or mental health problem or disability?						
Yes	239	51%	251	53%	9943	49%
No	228	49%	221	47%	10271	51%
Missing	17		21		918	
K6. Does this problem or disability affect your day-to-day activities?						
Yes definitely	129	54%	132	52%	5370	53%
Yes to some extent	102	43%	105	42%	4061	40%
No	9	4%	15	6%	708	7%
Missing	244		241		10993	

ABOUT YOU**Total 2005 Total 2006 Total All****K7. To which of these ethnic groups would you say you belong?**

British	434	92%	444	94%	18232	91%
Irish	19	4%	14	3%	382	2%
Any other White background	5	1%	4	1%	389	2%
White and Black Caribbean	3	1%	0	0%	40	0%
White and Black African	2	0%	0	0%	12	0%
White and Asian	0	0%	0	0%	31	0%
Any other mixed background	1	0%	0	0%	14	0%
Indian	2	0%	4	1%	258	1%
Pakistani	1	0%	3	1%	143	1%
Bangladeshi	0	0%	0	0%	41	0%
Any other Asian background	2	0%	1	0%	52	0%
Caribbean	0	0%	1	0%	156	1%
African	0	0%	0	0%	117	1%
Any other Black background	0	0%	0	0%	10	0%
Chinese	1	0%	0	0%	36	0%
Any other ethnic group	0	0%	0	0%	20	0%
Missing	14		22		1199	